



FUNATravel GmbH

Bahnhofplatz 2 • 9020 Klagenfurt a. W. • Austria

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www.alps2adria.info

Declaration on the obligation to provide information

Privacy Policy

The protection of your personal data is of particular concern to us. We therefore process your data exclusively on the basis of the legal provisions (DSGVO, TKG 2003 - Austrian Telecommunications Act). In this data protection information, we inform you about the most important aspects of data processing within the scope of our website.

Contact with us

If you contact us by form on the website or by e-mail, the data you provide will be stored by us for six months for the purpose of processing the inquiry and in case of follow-up questions. We do not pass on this data without your consent.

Data storage

We would like to point out that for the purpose of simplifying the shopping process and for the subsequent processing of the contract, the IP data of the connection owner are stored by the web shop operator within the framework of cookies, as well as the name, address, e-mail address, telephone number and credit card number of the buyer, and other data like types of bicycles.

In addition, for the purpose of contract processing, the following data is also stored by us: Name, address, e-mail address and telephone number. The data provided by you are necessary for the fulfillment of the contract or for the implementation of pre-contractual measures. Without this data we cannot conclude the contract with you. A data transmission to third parties takes place with the transmission of the credit card data to the processing banking institutions/payment service providers for the purpose of debiting the purchase price, to the transport company/shipping company commissioned by us for the delivery of the goods as well as to our tax advisor for the fulfillment of our tax obligations. We have purchased our online booking system (bookings for return transfers as well as online store) from Regiondo GmbH, Mühldorfstraße 8, 81671 München, Germany, thus a data transfer to the aforementioned company takes place. In the case of requests that we receive and that cannot be answered by us, data will be sent without notice to FUNActive Tours (company headquarters: Von-Kurz-Straße 25, 39039 Villabassa, Italy, administrative office: Bahnhofstr. 3, 39034 Dobbiaco, Italy). Also, bookings of our offered travel packages will be forwarded to our organizer FUNActive Tours with all data, but without address.

After cancellation of the purchase process, the data stored by us will be deleted. In case of conclusion of a contract, all data from the contractual relationship will be stored until the expiry of the tax retention period (7 years).

The data name, address, purchased goods and purchase date will be stored beyond that until the expiry of product liability (10 years). The data processing is based on the legal provisions

of § 96 para 3 TKG and Art 6 para 1 lit a (consent) and / or lit b (necessary for the performance of the contract) of the DSGVO.

Cookies

Our website uses so-called cookies. These are small text files that are stored on your terminal device with the help of the browser. They do not cause any damage.

We use cookies to make our offer user-friendly. Some cookies remain stored on your end device until you delete them. They enable us to recognize your browser on your next visit.

If you do not wish this, you can set up your browser so that it informs you about the setting of cookies and you only allow this in individual cases.

When deactivating cookies, the functionality of our website may be limited.

Web analysis

Our website uses functions of the web analytics service Google Analytics, a web analytics service provided by Google Inc. ("Google"). Google Analytics uses cookies, which allow an analysis of the use of the website by your users. The information generated by this is transferred to the provider's server and stored there.

You can prevent this by setting up your browser so that no cookies are stored.

We have concluded a corresponding contract with the provider for commissioned data processing.

The data processing is carried out on the basis of the legal provisions of § 96 para 3 TKG as well as Art 6 para 1 lit a (consent) and/or f (legitimate interest) of the DSGVO.

Our concern in terms of the DSGVO (legitimate interest) is the improvement of our offer and our web presence.

The user data is stored for a period of two years.

Newsletter

You have the possibility to subscribe to our newsletter via our website. For this we need your e-mail address and your declaration that you agree to receive the newsletter.

Once you have subscribed to the newsletter, we will send you a confirmation e-mail with a link to confirm your subscription.

You can cancel your subscription to the newsletter at any time. Please send your cancellation to the following e-mail address: office@alps2adria.info. We will then immediately delete your data in connection with the newsletter dispatch.



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Your rights

You are generally entitled to the rights of information, correction, deletion, restriction, data portability, revocation and objection. If you believe that the processing of your data violates data protection law or your data protection rights have otherwise been violated in some way, you can complain to the supervisory authority. In Austria, this is the data protection authority.

You can reach us at the following contact details:

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